COMMUNITY COLLEGES

SAN DIEGO & IMPERIAL COUNTIES

CAREER EDUCATION

San Diego & Imperial Counties Community Colleges Regional Consortium

> Healthcare Sector Update

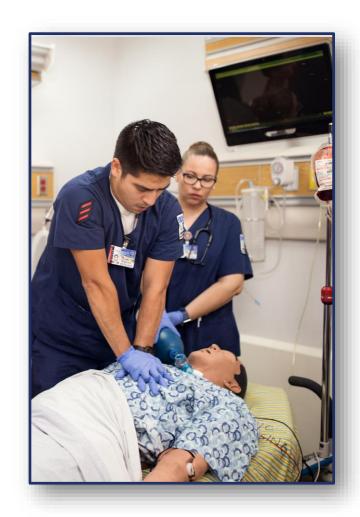
Connie Lafuente, MPH



Agenda



Infrastructure Grant: \$60M

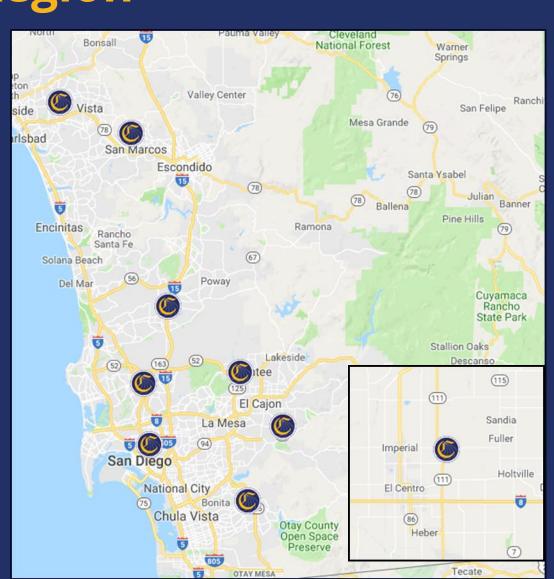




San Diego/Imperial Region

- Cuyamaca College
- Grossmont College
- Imperial Valley College
- MiraCosta College
- Palomar College
- San Diego City College
- San Diego College of Continuing Education
- San Diego Mesa College
- San Diego Miramar College
- Southwestern College





HEALTH PROGRAMS REPUTATION



- ✓ Social Work certificate
- ✓ Public Health for transfer



G R O S S M O N T C O L L E G E

- ✓ NCLEX pass rate is 98.5% for 22-23 and 97.3% for 23-24
- ✓ Attrition rate is 7% for 22-23 and 4.2% for 23-24



- ✓ ACEN-RN Accreditation Candidacy
- ✓ LVN program is ranked #1 in California
- ✓ ASPEN Award Recipient



- ✓ New Nursing and Allied Health building (May 2024)
- ✓ ACEN Accreditation process in fall 2024



- ✓ ACEN Accreditation renewal
- ✓ Nursing program has an average of 99% NCLEX pass rate over the past

SAN DIEGO (ITY COLLEGE

- ✓ Nursing program second in California and third nationally
- ✓ Three-year average NCLEX-RN passing rate of 99.50%

SAN DIEGO COLLEGE OF CONTINUING EDUCATION

- ✓ CNA passing rate consistently in the 90's.
- ✓ Development of I-BEST for ELS students

SAN DIEGO MESA COLLEGE

- ✓ The Health Information Management program was 1st Baccalaureate degree at a CC in CA in 2015
- ✓ Students in Mesa's 9 Allied Health programs receive reimbursements for licensing fees

SAN DIEGO MIRAMAR COLLEGE

- ✓ CA and AS in Medical Laboratory Technology
- ✓ National accreditation: The National Accrediting Agency for Clinical Laboratory Sciences (NAACLS) and CDPH-Laboratory Field Services



- ✓ Vocational Nursing program - recognized as the 4th top-ranking program CA
- ✓ CNA program #1 in San Diego – offering free CNA acute care program

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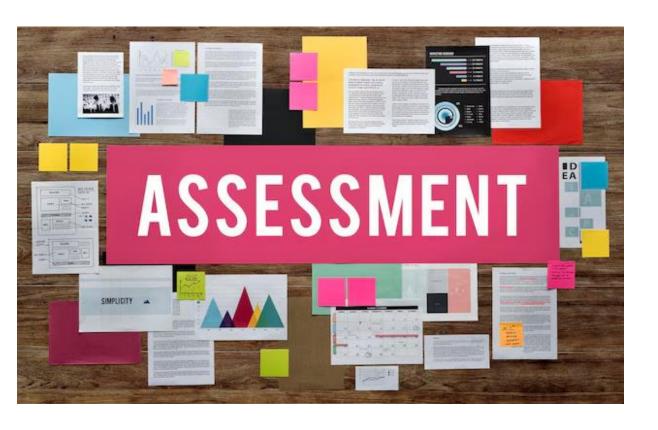


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We have huge demand of healthcare workers and there are plenty of job opportunities.

Assessment of Nursing and Allied Health Programs



■ Meeting with Deans, Associate Deans, CTE Deans, Program Directors, Faculty and Clinical Placement Coordinators

☐ Identify pain points

Working silos

Lack of coordinator

Communication

Clinical Placements

Faculty needs

Student needs

Funding

Chancellor's Office

☐ Strengths

Opportunities

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Strengths of Health Programs



StudentAdvisors

NurseRetentionSpecialist

GreatReputation

TopPerformingSchools

HighStudentStandards

CommittedFaculty
StudentFocused
StudentRetentionRates
Well-RecognizedPrograms
HighEmploymentRates

LowTuition
DiversityOfStudentPopulation
Affordability
ProgramRigor

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Challenges of Nursing and Allied Health Programs



NursingSpecialties

ComplexPlacementProcess
LicensureRequirements

Overwhelmed

Retirement Uncertainty . NewFaculty

Frustration MentalHealth Stress

Non-CompetitiveSalaries

BudgetConstraints Expension Exhaustion

LackOfData Transportation EquityMinded

Communication ComplexHiringProcess

BurnOut ClinicalSites

FacilityRequirementsChanges

Competition StudentFees

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Challenges being addressed by the SDIC Regional Consortium

- Qualified Faculty
- Clinical Placements limited sites
 - High demand for clinical rotations
 - Hospital capacity
 - Internal training programs
- Communication barriers
 - Health facilities
 - Clinical Placement Coordinators
 - Chancellor's Office
- Competition from other local and outside programs





ROC - Healthcare Sector Update

Qualified Faculty Shortages *Shortage of Educators*

- 1. Salary discrepancies
- 2. High Requirements
- 3. Workload and responsibilities



Addressing Faculty Shortages

- Faculty recruitment awareness
 - Videos for Nursing and Allied Health video
 - COADN Conference, Hospital Association and healthcare facilities
- Coordinated statewide collaboration with HCAI, BRN, Correctional Facilities, Hospital Association, Health Impact, COADN, Inland Empire Regional Director, etc.
 - One page New Nurse Faculty

PRE-LICENSURE NURSING PROGRAM EDUCATOR CHECKLIST



expert. May be assigned their own clinical group and be instructor of record of that group. Must be paired with a lead instructor for theory/clinical instruction.

INSTRUCTOR (I)

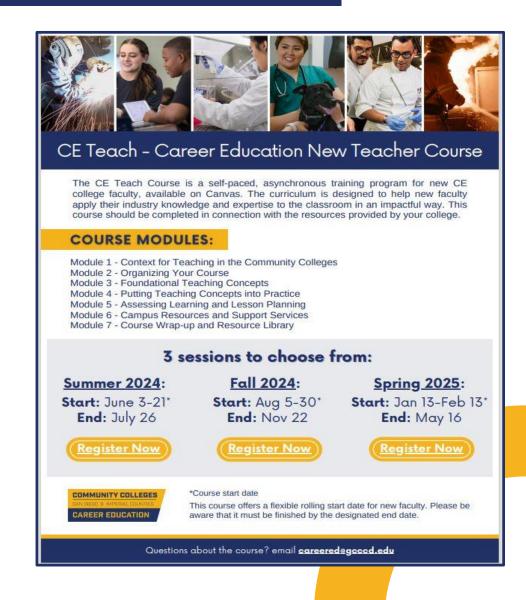
- A master's or higher degree from an accredited college or university which includes course work in nursing, education, or administration
- ☐ Active RN license
- 1-year continuous, full-time or its equivalent experience in the designated nursing area within the previous five years as an RN providing direct patient care OR
- One academic year of registered nurse level clinical teaching experience in the designated nursing area or its equivalent that demonstrates clinical competency AND completion of at least one year's experience teaching courses related to registered nursing or completion of a post-baccalaureate course which includes practice in teaching registered nursing (if there is a practicum teaching RN student, practicum can be counted towards the one required year)
- □ Instructor level approval with two (2) years teaching experience in a pre or post licensure registered nursing program will qualify you to become an Assistant Director. One year serving as an Assistant Director with validated performance of administrative responsibilities will qualify you to become a Director of Nursing.
- □ Content Expert Each school must have at least one content expert in each area of nursing. A content expert is an approved Instructor with master's degree in the designated nursing area OR a National Certification in nursing content designation OR completes 30 hrs. of Continuing Education that is specific to your content designation AND have 240 hours of recent clinical experience within the previous three years in the designated nursing area OR one academic year of registered nurse level clinical teaching experience in the designated nursing area within the previous five years.

*You can't be a Content Expert and Assistant Director or a Director without being first an Instructor.



Addressing Faculty Shortages (cont.)

- **BRN** New Legislation Washington State
- Chancellor's Office and BRN aligned requirements
- New faculty orientation sessions
- Collaboration National Hispanic Nurses
 Association, Black Nurses Association, Men in Nursing, Filipino Nurses Association, Hospital Association
- New Teacher Faculty Course (Regional Consortium)





Faculty Recruitment Success Story

Dr. Daniel G. Ortiz, Jr., Associate Dean of Nursing and Allied Health, Imperial Valley College



"You helped underserved area address the faculty shortage by partnering with us in ... the program has more than doubled our stable of full-time tenure tract faculty and almost tripled our part-time faculty."



"We've identified areas of need such as Psych Tech ...

Your talent in helping us address the needs of the region and align opportunities between the community, employers and us academic providers is helping to meet the call of service."



The Regional Consortium assistance expedited our program's efforts in seeking ACEN accreditation. Thanks to your connections:

- our faculty have made considerable progress in submitting our initial candidacy self-study
- ✓ activity is likely to position our program to be among the 15 California
 Community Colleges that are eligible for the pilot RN-to-BSN option!"

Clinical Placements, Externships And Internships Challenges

Limited Sites – reduce rotation size

Facility limited capacity

Facilities internal training programs

Competition from local and outside programs

ADB/COMPLIO

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Program & Student Placement Requirements

Student Requirements

STUDENT'S NAME		

GROSSMONT COLLEGE CARDIOVASCULAR TECHNOLOGY **New Student Requirements Packet Checklist**

Completed packets (items #1-6) are due July 8th - July 11th, 2024 READ THROUGH ENTIRE PACKET BEFORE STARTING

Incomplete packets and packets submitted past the deadline will not be accepted, no exceptions. You can submit your items in-person to the CVT office (Bldg. 34, Room 256) If you are having trouble completing any of the requirements by the dates indicated in this packet, please contact our office as soon as possible. You are responsible for retaining copies of your own records prior to submitting them to the CVT Office. The CVT office cannot print copies for you.

 ADB Complio Tracking Package - DO NOT order prior to 7/1/2024 and order no later than 7/8/2024. Submit items described in the COMPLIO documents below (pages 4-5) no later than Sunday, August 11th, 2024.

Please submit the following items (#1-6) to the CVT Office (Bldg. 34, Room 256) between July 8, - July 11, 2024, 8am-4pm everyday (the campus is closed on Fridays during summer).

Checklist submissions must include this page and must be in the same order as below:

- ADB Background Check and Drug Screening Email Verification DO NOT order prior to 7/1/2024 and order no later than 7/8/2024. Submit the email verifying your background check order/receipt to the CVT office (see pages 4-5 for instructions). Email Verification DUE 7/8/24 - 7/11/24
 - a. The Background Check should not be ordered prior to 7/1/2024 and ordered no later than 7/8/2024.
 - The Drug Screen must be completed within 3-7 days of your background check order

2.	Standard Physical Requirements - DUE 7/8/24 - 7/11/24 (page 12)
3.	Photography and Videography release - DUE 7/8/24 - 7/11/24 (page 13)
4.	Medical Release Form - DUE 7/8/24 - 7/11/24 (page 14)
5.	GCCCD Health Professions Computer Lab policy - DUE 7/8/24 - 7/11/24 (page 15)
	2x2 Passport Photo - DUE 7/8/24 - 7/11/24 2 COPIES (Please write your name on the back of your 2x2

photos). You can obtain 2x2 passport photos at places like Walgreens, Postal Annex and even some Costco's.

The following are documents included in this packet and are required for the program but will not be submitted to the CVT office Instead, once you have created your Complio account and purchased the Complio Tracking Package you will upload these documents and your previously completed immunizations to Complio:

- TB Clearance Documentation Instructional guide and forms for completing your TB.
 - Physical Examination Forms.

need to	pay to	start the	program
ctronic D	rug Scr	oon Only	\$42 OO

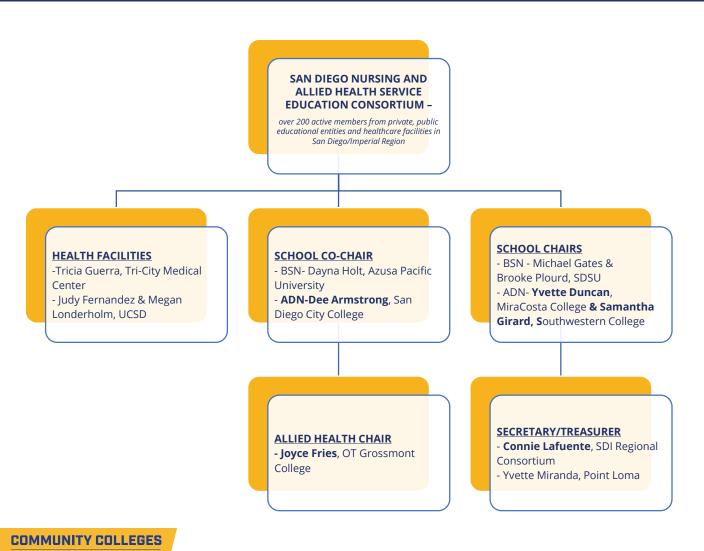
How much in fees do students

- ☐ Electronic Drug Screen Only: \$42.00
- ☐ SDNAHSE Consortium Criminal Background
 - Check and Drug Screen: \$77.00
- ☐ Rotation Management Verification: \$45.00
- ☐ Placement Matching and Rotation Access:
 - \$25.00
- ☐ Scrubs: \$80 -\$120 (3 -4 sets)
- Books: \$1,000 approx.
- □ NCLEX Software: \$2,800 (nursing)
- ☐ Shoes, Stethoscopes
- □ PPF*

COMMUNITY COLLEGES

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- ✓ **Membership list** update from 800 down to 200 active members
- ✓ New guidelines for educational entities and health facilities
- ✓ Calendar educational entities and healthcare facilities placement approvals
- ✓ Coordinate meetings bi-weekly leadership team meetings and general meetings
- ✓ Conflict Resolution
- ✓ ADB/COMPLIO trouble shoot inefficiencies
- ✓ **Advocacy/Education** educate health facilities and stakeholders about health program needs and student's needs (i.e. health and drivers insurance, SS #)

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Calendar Dates for Clinical Placements 2024-2025 (Biannual Request)

- · All due dates are on Thursdays
- Schools: please cancel requests as soon as you are able

Descriptions of Actions	School Due	Agency Due
	Dates	Dates
Fall 2024 Primary Requests: School due date 4th Thursday in February	Feb 22, 2024	
Fall 2024 Primary Requests: Complio conflict report due to schools last Thursday in	Feb. 29, 2024	
February or 1st Thursday in March (due to leap year; 1 week after yearly requests		
submitted)		
Fall 2024 Primary Requests: Conflict resolution 1st or 2nd Thursday in March (due to leap	March 7, 2024	
year; 2 weeks after school request due date)		
Fall 2024 Preceptorship Requests Due	March 7, 2024	
Fall 2024 Primary/Preceptorship Requests: Release requests to agencies 2 nd or 3 nd	March 7, 2024	
Thursday in March (depends on leap year; 1 week after conflict resolution)		
Fall 2024 Agency Approval: Primary		May 2, 2024
1st Thursday in May		
Fall 2024 Agency Approval: Preceptorships		May 16, 2024
3 rd Thursday in May		
School cancel requests for unused/not needed rotations: Fall 2024	June 6, 2024	
Primary/Preceptorships Groups- 1st Thursday in June		
Spring/Summer 2025 Primary Requests: School due date 4th Thursday in July	July 25, 2024	
Spring/Summer 2025 Primary Requests: Complio conflict report due to schools 1st	August 1, 2024	
Thursday in August		
Spring/Summer 2025 Primary Requests: Conflict resolution 2nd Thursday in August (2	August 8, 2024	
weeks after school request due date)		
Spring/Summer 2025 Preceptorship Requests Due	August 8, 2024	
Spring/Summer 2025 Primary/Preceptorship Requests: Release requests to agencies 3 rd	August 15, 2024	
Thursday in August (1 week after conflict resolution)		
Spring 2025 Agency Approval: Primary		October 10, 202
2nd Thursday in October		
Spring 2025 Agency Approval: Preceptorships		October 24, 202
4 th Thursday in October		100
School cancel requests for unused/not needed rotations: Spring 2025	November 7, 2024	
Primary/Preceptorships Groups- 1st Thursday in November	-	8
Summer 2025 Agency Approval: Primary		March 7, 2025
1 st Thursday in March		
Summer 2025 Agency Approval: Preceptorships	×	March 21, 2025
3 rd Thursday in March	- marina and a	
School cancel requests for unused/not needed rotations: Summer 2025	April 4, 2025	
Primary/Preceptorships Groups- 1st Thursday in April		
Legend:		
Fall School Complio Deadlines/Dates		
Spring/Summer School Complio Deadlines/Dates		
School Cancels Unused/Not needed Rotations		
Agency Deadlines/Dates		

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*Change made to fall preceptorship due dates during consortium meeting on 2/15/24. Leadership team will review and discuss for spring/summer 2025.

San Diego/Imperial Valley Clinical Placement Consortium Clinical Placement Guidelines General Guidelines for Schools General Guidelines for Agencies Schools determine clinical placements needs prior Agencies will provide placement opportunities based on to submitting requests. availability. Agencies will only accept placement requests from the schools, not individual students or instructors.

Schools submit clinical requests on a bi-annual Agencies will accept/modify/reject placement requests in basis through the web-based scheduling system the web-based system (Complio) after the conflict (Complio). Schools should avoid over requesting resolution date has passed per the calendar. placements and request based on actual need. Late requests will be considered based on agency availability.

Rollovers are defined as same placement request in like semesters (fall to fall, spring to spring, clinical requests or consecutive rollover requests.

summer to summer). If a school releases a rollover placement for more than one year in a like semester, it will no longer be considered a rollover placement. The school should enter a comment in the web-based scheduling system (Complio) and contact the agency.

Schools check the web-based scheduling system

(Complio) for any adjustments by the agencies.

All students and faculty must complete rotation requirements and tracking package through the web-based system (Complio):

- · Background check
- Drug Screen Health Compliance
- Agency Onboarding

This process is initiated by school. The cost is the applicant's responsibility unless otherwise arranged by the specific school/agency.

School should contact agency for flagged background or drug screen.

School must use the rotation created by web-based system (Complio). Only approved placements will have an assigned rotation in Complio (CID #).

Schools must use the Complio rotation and share completed information for all instructors and students 3 weeks prior to the start of the rotation. This may vary per agency.

Schools have the responsibility to notify agencies of changes in schedules, instructors, etc., as soon as possible.

Schools should cancel the request as soon as possible. Agencies appreciate rationale for cancellations.

Schools are responsible to contact the agency when placing a new instructor at the agency.

Agencies must accept/modify/reject any placement request by the calendar deadline using the web-based scheduling system (Complio). If agencies have an alternative placement they should offer it to the school. Clinical agencies should give priority to previous year

If the agency rejects a previous placement they must contact the school with an explanation in a timely

Agencies must communicate any change to their rotation requirements as soon as possible.

Rotation requirements and tracking packages should be standardized as much as possible across all agencies but they may vary agency to agency.

Agencies deal with flagged records of students/faculty per agency policy.

Agencies must enter final approval in the web-based system (Complio) for each placement. This is needed for the school to receive a rotation Complio (CID #).

Some agencies may also request additional items to process the rotation.

Agencies have the responsibility to notify schools of changes in schedules, site availability, etc., as soon as

If agencies have an alternative placement they should offer it to the school.

Agencies are responsible for facilitating new instructor orientation.

Increase and strengthen collaboration with healthcare facilities -

Work in collaboration with several health care facilities that include major hospitals in San Diego/Imperial County, community health clinics, , Skilled Nursing Facility (SNFs), behavioral health, and Non-Governmental Organizations (NGOs).

Acute and Ambulatory care facilities

- Sharp Healthcare
- UCSD Health
- Kaiser Permanente
- Scripps Health
- Rady Children's Hospital
- Palomar Health

- Tri-City Medical Center
- VA San Diego Healthcare System
- Naval Medical Center
- Paradise Valley Hospital
- The Health and Human Services Agency (HHSA)

Community Clinics

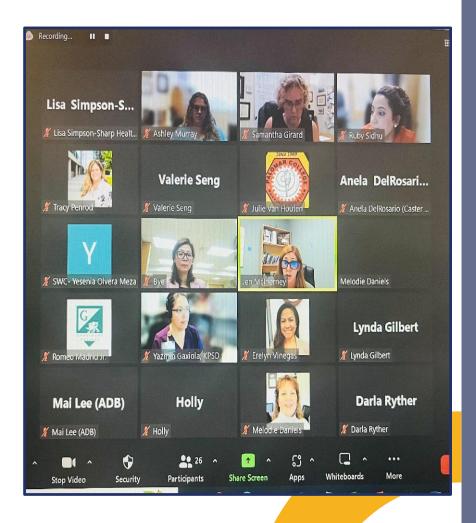
- San Ysidro Health
- Health Center Partners of Southern California 16 FQHCs
- Imperial Beach/Nestor Community Clinics
- Family Health Centers of San Diego

Champions for Health

Hospital Association

Clinical Placement Coordinator - Community of Practice

- Increase collaboration among clinical placement coordinators and strengthen relationships with health facilities and streamline processes.
- Serve as liaison to trouble shoot communication issues, lack of response, information, updates, anticipate changes, etc.





Entry Level Occupations: MA, Phlebotomy, CNA and HHA

Increase and strengthen collaboration with healthcare facilities - work in collaboration with several health care facilities that include major hospitals in San Diego/Imperial County, community health clinics, Skilled Nursing Facility (SNFs), behavioral health, and Non-Governmental Organizations (NGOs).

Entry Level Occupation - monthly meetings - collaborate, address program and student placements needs.



Medical Office Specialist Dental Assisting Emergency Medical Technician-Basic



Certified Nursing Assistant Health Unit Coordinator Home Health Aid Personal Care Assistant / Caregiver



Certified Nursing Assistant Home Health Aid Medical Assistant Patient Care Coordinator Medical Insurance and Coding Specialist Medical Office Specialist Home Health Aid



Care of the Elderly for Health Assistant Medical Assistant





Health Information Technology; Coding Specialist Dental Assistant Medical Assisting Phlebotomy Physical Therapy Assistant

Medical Assistant
Certified Nursing Assistant
Phlebotomy
Patient Care Coordinator
Central Service Technology
Optical Technician
Medical Insurance Billing & Coding
Emergency Medical Technician-Basic



Telemetry/ ECG Technician



Collaboration/Communication Barriers

Addressing Collaboration/Communication challenges

- **Think Tank** Deans for Nursing and Allied Health Programs
- Clinical Placement Coordinator Community of Practice Increase collaboration among clinical placement coordinators and strengthen relationships with health facilities and strengthen communication and streamline processes.
- Advisory Boards Annual Regional Nursing Advisory, Psych Tech Advisory, Surg Tech Advisory, etc.
- Statewide and Cross Regional Collaboration
 - Chancellor's office
 - Apprenticeships
 - o DACUM: Dean of Nursing, Associate Dean of Nursing, Nursing Faculty, Entry level RN
 - Faculty Development opportunities
 - o Community of Practice (LVN, CNA, CHW, Psych Tech, etc.)
 - o OC/SD/IE Cross Regional Collaboration
 - o COADN
- Board of Registered Nurses Representation
 - o Public Comment
 - o Tracking Bills/Legislation
- Board of LVNPT minimum requirements of 1530 hours Title IV Federal Student Aid



Addressing Barriers

Dr. Samantha Girard, Senior Director of Nursing & Health Occupations Programs - Southwestern College



"You are one of our strongest workforce partners, always advocating for our community colleges.

Whether attending the BRN meetings with me or advocating for us at the Annual Hospital Association meeting - thank you for inviting me, it was an eye-opening experience which enabled me to tell my nursing program story to C-suite healthcare execs!."



"You are a committed passionate leader and outside the box thinker who advocates for clinical placements, creates workforce networking opportunities and fosters academic/clinical partnerships.

Thank you so much for supporting our Allied Health programs by helping us strengthen our partnerships!"



"The Community College Think-Tank you sponsored brought us all together to share our challenges and opportunities, learn form each other, and problem solve. I know there are many more examples of how your leadership has made all the difference to the region, SWC, (and me)!

Thank you again for your tireless efforts to better our community college healthcare programs and unite us around a common cause!"

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How to support Nursing and Allied Health Programs?

<u>Internal support</u>

- Incentive for nurses to work with students
- Funding for faculty orientation and mentorship
- Clinical placement coordinators for all programs
- Advocacy to support/oppose bills with the college presidents, board of trustees
- Chancellor's Office active participation on legislative issues affecting the health programs

<u>External support</u>

- Increase collaboration with clinical agencies:
 adhere to timelines and deadlines
- Clinical agencies standardize student requirements – clinical onboarding
- Grant priority to community college's student placement requests
- Increase opportunities to upskill incumbent workers (SWC –JVS and UCSD)
- Commitment to pilot residency programs



Opportunities/Projects on the Horizon

- ✓ **SDNAHSEC** schools/health facility guidelines and bylaws
- ✓ Standardize onboarding process for clinical placements
- ✓ Provide CEUs to preceptors
- ✓ Faculty sharing
- ✓ Develop common curriculum for nursing programs
- ✓ New programs psych tech, social work certificate, pharmacy tech, BSN Nursing
- ✓ Hospital Association Annual Meeting Presentation
- ✓ <u>SB 895</u> provided opportunities for 15 Community Colleges to expand and offer a Bachelor of Science in Nursing (BSN) degree.
- ✓ "MyCCPS," a new mobile application pilot
- ✓ **Investments to expand nursing programs.** \$60 million one-time Prop 98 General Fund to expand nursing programs and Bachelor of Science in nursing partnerships to develop, educate, and maintain the next generation of registered nurses through the community college system.
 - **Chancellor's Office Meetings**
 - **Boston Consulting Group** Share best practice at the Clinical Placements Government Roundtable forum for government entities including HCAI, CCC, CSU, BRN, LWDA and Foundation CCC.

Rebuilding Nursing Infrastructure Grant \$60M

- 1. Develop or expand Bachelor of Science in nursing partnerships
- 2. Develop or expand associate degree in nursing programs
- 3. Develop strategies for recruiting, retaining, and training high-quality nursing faculty
- 4. Develop strategies for increasing nursing program credentials
- 5. Develop strategies for engaging and retaining nursing students
- 6. Develop strategies that facilitate the increase of the percentage of associate degree nursing to bachelor of science in nursing students
- 7. Purchase equipment for nursing education programs
- 8. Develop or scale efforts that lead to additional clinical placements for nursing students.

INDIVIDUAL NURSING PROGRAMS:

Emerging technology and high fidelity mannequins to enhance student's learning.

Clinical Placement Coordinator – each program needs to have a clinical placement coordinator because the system and requirements are cumbersome.

Human Resources funding: Compensation

REGIONAL NEED/APPROACH:

Develop a Faculty Academy: Provide stipends for training

Develop a pathway for administrators: provide incentives to individuals that want to become administrators

Alignment of nursing curriculum for all the nursing programs

Faculty development trainings

Preceptorship stipends to supervise nursing students at clinical sites

Pilot project ADN to BSN (partnership SWC, GC, SDCC, SDSU)

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Rebuilding Nursing Infrastructure Grant \$60M - QUESTIONS / CONCERNS:

- 1. Collaborative Grant (e.g. academic retention/progression to BSN; streamline admission process to build diverse population)
- 2. Can the grant be awarded for a period of time (not just one year) or can it be placed in an endowment to be used for a long period of time.
- 3. Are BRN expansion approval and timeline being taking into account?
- 4. Communication transparency and equity
- 5. Clinical Placement Coordinator for each nursing program
- 6. Regional funding:
 - Develop faculty academy faculty development
 - Develop pathway for administrators
 - Preceptorship stipends to supervise students
 - Coordination of regional initiatives
 - Dedicated liaison for CCs to CSUs



QUESTIONS?

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