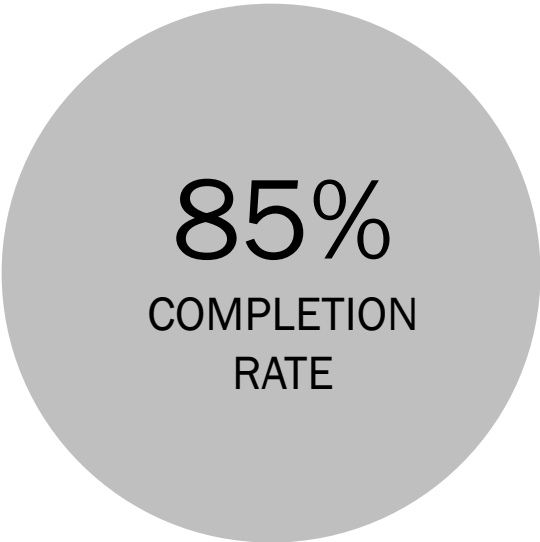


# COUNSELOR INSTITUTE UPDATES (OCT 2023-MAY 2024)



10  
COLLEGES

131 / 154  
COUNSELING FACULTY COMPLETED

44  
ADJUNCT

87  
FULL-TIME

66  
GENERAL

9  
CAREER

7  
TRANSFER

49  
SPECIALTY PROGRAMS

# UPCOMING STUDY - RESEARCH QUESTIONS

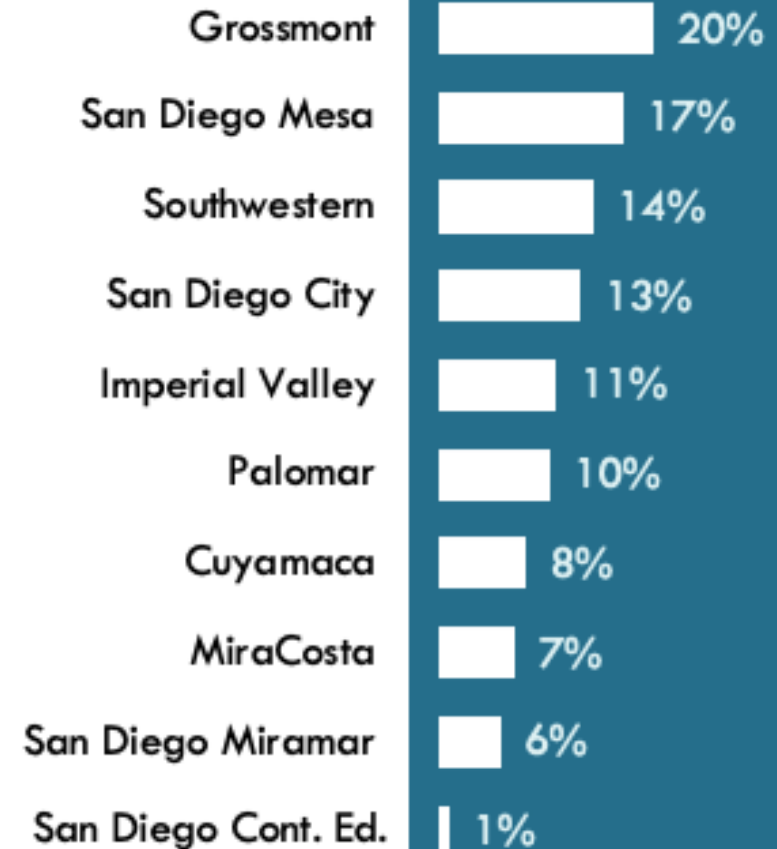
- 1. Use:** What are the most used student support services (SSS)?
- 2. Experience:** How would they rate their experiences with SSS?
- 3. Impact:** Are employment outcomes associated with SSS use and experience?

# SURVEY SAMPLE

Procured contact lists of residents in region & collected phone and web surveys between June and August 2023

292 individuals reported taking a course at one the 10 regional community colleges

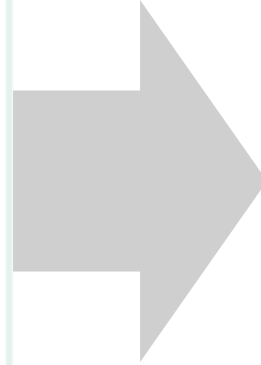
## COMMUNITY COLLEGE



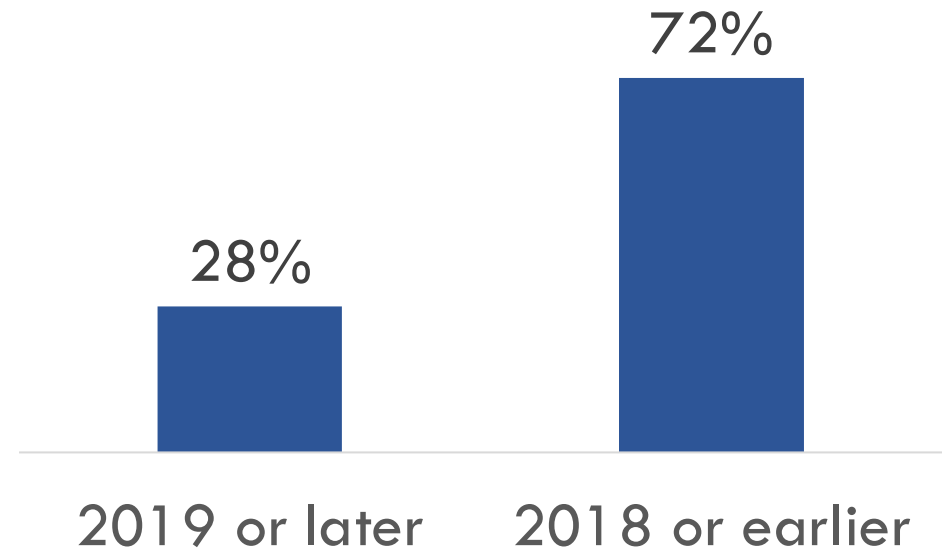
# WE HAD 292 VALID SURVEY RESPONSES

Most respondents last took a course in 2018 or earlier

Currently enrolled (2023)	12%
2022	6%
2021	4%
2020	3%
2019	4%
2018 or earlier	72%



## Enrollment Year



# PERCENT OF TOTAL RESPONDENTS AWARE OF AND USED SSS

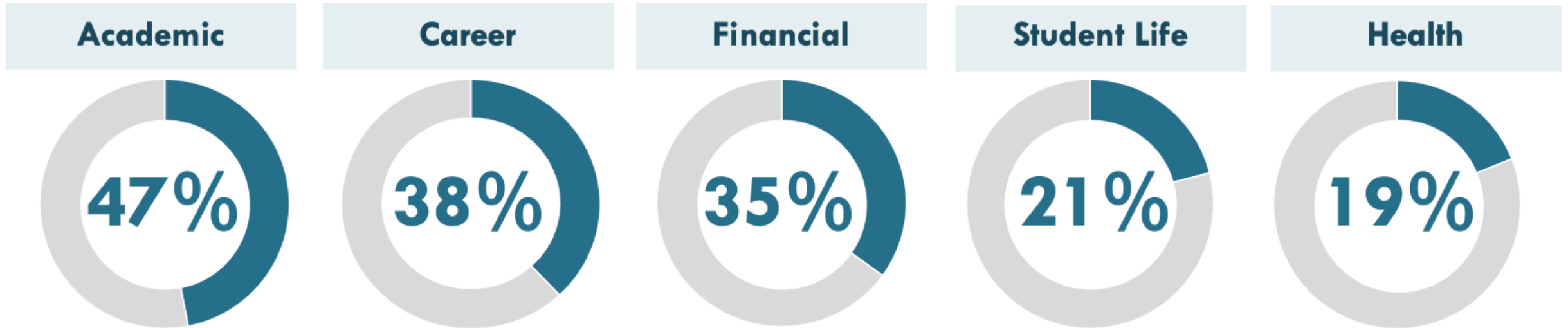
88%

of all survey respondents were aware of student support services

61%

or 178 of all 292 survey respondents used at least one student support service

# PERCENT OF 178 RESPONDENTS WHO ACCESSED/USED SSS BY TYPE

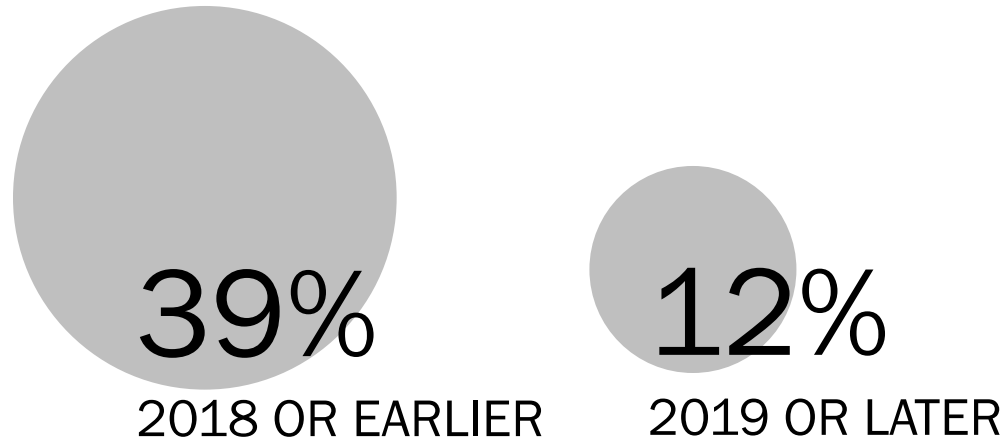


# MOST LIKELY TO USE TYPE OF STUDENT SUPPORT SERVICE

	Academic	Career	Financial	Student Life	Health
Gender	Females	No Differences	No Differences	No Differences	No Differences
Race	BIPOC	BIPOC	BIPOC	BIPOC	BIPOC
Year	2019 and later	2019 and later	2019 and later	2019 and later	2019 and later
Special Population	Identifies as SP	Identifies as SP	Identifies as SP	Identifies as SP	Identifies as SP

# HOW DID YOU LEARN ABOUT SSS?

Unaware of SSS



Significantly more students knew about **student support services** in 2019 and later compared to 2018 and earlier

The top source for learning about student support services was through **orientation**

Recent cohorts were significantly more likely to learn about student support services from **social media** and **college website** than 2018 and earlier



# RESEARCH QUESTIONS

1. **Use:** What are the most used student support services (SSS)?
2. **Experience:** How would they rate their experiences with SSS?
3. **Impact:** Are employment outcomes associated with SSS use and experience?

# EXPERIENCES WITH STUDENT SUPPORT SERVICES

	<i>n</i>	% Strongly Agree/Agree
The student support services staff cared about me	143	90%
Student support services helped me achieve my educational goals	147	86%
I was satisfied with the student support services I received	147	86%
Student support services helped me achieve my personal goals	147	79%
Student support services helped me achieve my employment goals	145	74%

# SENTIMENT TOWARDS SAN DIEGO & IMPERIAL COMMUNITY COLLEGES

98%

of respondents were “satisfied” or “very satisfied” with their education and training

	<i>n</i>	% Strongly Agree/Agree
My time at the community colleges was a <b>worthwhile investment</b>	286	93%
I learned <b>practical skills</b> that were useful in the workplace	285	89%
Overall, the community colleges helped me achieve my <b>personal goals</b>	285	86%
Overall, the community colleges helped me achieve my <b>educational goals</b>	288	83%
Overall, the community colleges helped me achieve my <b>employment goals</b>	286	81%

## IMPORTANT FINDING

**“My time at the community colleges was a worthwhile investment”**

Students who had used any type of student support service reported significantly greater endorsement of this statement compared to students who did not use any student support services.

# RESEARCH QUESTIONS

1. **Use:** What are the most used student support services (SSS)?
2. **Experience:** How would they rate their experiences with SSS?
3. **Impact:** Are employment outcomes associated with SSS use and experience?

# HOW CLOSELY RELATED WAS YOUR JOB TO WHAT YOU STUDIED?

54%

of respondents who used career services were significantly more likely to report that their first job after community college was “very close – in same field as coursework and training” than...

34%

of those who did not use career services

## IMPORTANT FINDING

When asked whether the community colleges helped them achieve their employment goals, respondents who used career services were significantly more likely to “Strongly Agree” with the statement “Overall, the community colleges helped me achieve my employment goals” than those who did not use career services.

Importantly, a significantly greater proportion of BIPOC students agreed that SSS helped them achieve their employment goals.

## IMPORTANT FINDING

When considering race/ethnicity, a significantly lower proportion of BIPOC students had found a job by the time they left community college (49%) compared to white students (71%).