November, 2019

Pathway Navigation Progress Report 2019 – Quarter 3

HIGH-LEVEL REGIONAL THEMES ACROSS ALL THREE PN AREAS OF WORK:

1. Connect onboarding practice with related institutional efforts
- Ensure institutional pathways planning (Guided Pathways) connects with PN onboarding processes
- Connect student services with instructional services
- Engage Outreach Office and specialized instructional programs to participate in development of common intake form and other practices for onboarding
- Inventory current onboarding practices across the institution

2. Implement new practice
- Create plan to pilot intake form with student cohort
- Deploy new intake form with intake questionnaire
- Develop differentiated orientation modules and plan for their implementation
- Launch new orientation day for students
- Revise orientation and bridge programming to include career planning
- Evaluate and identify career exploration tools to align with PN goals and plans

3. Staffing and PN team participation
- Hire staff to support and implement the work including career center, counseling, and technology specialists
- Recruit membership for the PN teams (e.g., counselors, adjunct faculty)
- Create sub-groups/task forces to focus on various areas (e.g., intake, orientation, career planning)

4. Technology
- Identify and evaluate new tools (e.g., tools with adequate case management functionality, online orientation platforms)
- Implement new tools or new systems (e.g., case management, orientation platforms, career exploration tools, etc.)
- Align pathways with onboarding processes and tools (e.g., CCCMyPath)

5. Marketing and communication
- Build awareness with stakeholders (faculty, students, student support staff)
- Plan for professional development when new process, tools, systems require outreach and training (e.g., ambassadors, faculty, counselors, etc.)
- Conduct outreach to students who will engage with new onboarding processes (e.g., workshops for students such as *Exploring Majors* and *21st Century Skills*)

6. Identify promising practices
- Conduct site visits to identify best practices
- Learn from colleagues further along with intake, orientation, or career before education planning by attending Community of Practice and follow-up to dig deeper
- Attend conferences