### ICT Employer Feedback - Software Development Curriculum

## 1. Primary Research from Regional Director, ICT:

# Knowledge, Skills, Abilities for Success by Subsector

Business Software Applications	IT Networking/Cybersecurity	Computer Science / Software Development	Digital Media / Entertainment
Business Communications & Computer Literacy	A+ (or comparable hardware) (esp. retail)	CS-ADT	Graphic Design (Adobe - Photoshop, Illustrator, InDesign, Animate)
MS Office (Word, Powerpoint, Excel, Outlook)	Help desk / troubleshooting	C++, python, Java, Javascript + node.js	Video/Audio Production
Excel (pivot tables) or Google Docs	CISCO (or comparable) certification	Linux, Windows Server (certification valued but not without degree)	Photography
Quickbooks	Security+, CySA+, CISA, CISSP certifications	RDBMS (MySQL, MS SQL Server, Oracle) NoSQL (mongo, couchdb); graph db (e.g. Neo4j) for GIS	Writing / storytelling / journalism
Business math	Linux & Open source security tools (e.g. Kali)	Scripting (bash or Powershell)	[Web] Publishing
Salesforce (CRM)	Scripting (bash)	Debugging; Frameworks – AngularJS, React	Social media

### 2. Advancing San Diego- Preferred Providers Requirements (Partial):

	Programming Languages
	Python - <b>or</b> -
	JavaScript <b>-or-</b>
Required:	Java - <b>or</b> -
	C# <b>-or</b> -
	C++
Preferred:	SQL
	Development Environments
Required:	Operating Systems (e.g. Linux, Microsoft or MacOS)
	Virtual Machines
Preferred:	Software Containers (e.g. Docker or Kubernetes)
	Software Tools
Required:	Version Control System (e.g. Git)
	APIs (e.g. REST)
Preferred:	Cloud Computing Platform (e.g. AWS)
	Cross-Platform Framework (e.g. Angular)

	Technical Skills & Abilities
Required:	Debugging
	Agile Software Development (esp. Scrum framework)
	Build Automation
Preferred:	Scalability
	Machine Learning
	Scripting
	Employability Skills:
	Problem Solving
Required	Critical Thinking
	Collaboration
Preferred:	Communication
	Databases
Required:	None
Preferred:	Relational Databases (SQL)

#### ICT Employer Feedback - Software Development Curriculum

#### **Key Employment Drivers by Subsector- Computer Science/Software Development**

- 35-54% increase in total job openings<sup>(1)</sup>
- Baseline Knowledge (required for entry):
  - Javascript (ECMA Script)
  - Python
  - Debugging skills
- Additional competencies (required for advancement) (2):
  - Java
  - C/C++/C#
  - Frameworks (AngularJS/ReactJS for web or pandas for python)
- Connections to relational (RDBMS) and NoSQL databases are also critical.
  - SQL knowledge for RDBMS and ECMA Script (AJAX connection to data sources) play key roles in managing information flows<sup>(3)</sup>
  - Database storage of structured data is also precursor to data science/analytics and machine learning
- HTML5/CSS skills are helpful for web development, scraping but are largely abstracted in MVC<sup>(4)</sup> framework (relegating this skillset to digital media)
  - Specialization largely depends on employer size firms with ≥250 emp can justify dedicated web developers (design, layout); smaller firms consolidate roles
- Additional languages are industry/project dependent:
  - Java, Kotlin (Android mobile devices)
  - Swift (Apple devices e.g. iPhone)
  - Javascript/ECMA Script (mainly web/mobile apps)
  - C (embedded, gaming, high performance apps)
  - C++, C#/Visual Basic (Window apps)
  - Web Development courses should be augmented to include modules on frameworks:
    React.js or Angular.js
  - Node.js courses should be created with focus on API, and include frameworks such as Express and NoSQL Database integration (e.g. MEAN/MERN stack)
- Work-based learning opportunities including networking events, career and internship fairs, local company tours, guest speakers, and more
- Annual briefings with local employers on demand for software talent and other critical jobs.

Sources: 1) 35% from Burning Glass, "New Foundational Skills" (2012-2017), 54% projected hires by 2022 from SD Regional EDC, "Advancing San Diego", 2019; 2) Burning Glass, KD Nuggets; 3) SD Regional EDC, "Advancing San Diego", 2019; 4) "Model-View-Controller" - Architectural pattern that separates display design from logic