

Pathway Navigation Community of Practice

March 3, 2023
9AM - 12PM

SDCCE - North City Campus



**SAN DIEGO & IMPERIAL COUNTIES
COMMUNITY COLLEGES**

Questions for CoP and Team Activity

- What does the journey look like for different types of student personas?
- What are the milestones and touch points on their journey?
- What are the life events for students that may shift their education or career goals?
- What supports are offered there when those life events occur?
- What data are available (or could be) at these points along the journey?

Team Activity - Student Persona + Journey

1. Create a student persona

- Start with student characteristics provided (on table) and add additional details about your student
- Identify an education and career goal
- Complete persona worksheet

2. Design your student's journey

- Use general milestones (white cards)
- Add or remove milestones according to your student's journey
- Identify “life events” (stop signs)
- Identify support existing at your college (helping hands)

Post and Share Your Journey

3. Post your student journey on the butcher paper

- Your group decide how much of the journey to share (broad or narrow section)

4. One minute share-out with the group

- Highlights of persona (e.g., name, age, background)
- Education or career goal
- One “life event”
- One support

STUDENT CHARACTERISTICS

Ethnicity

Ability status

Veteran

LGBTQIA+

Recent immigrant

Refugee

Low income

First generation

Multi-lingual

Single parent

Returning student

Working student

Skillbuilder

LIFE EVENTS

Birth of child

Missing classes due to job

Lost childcare

Loss of housing/unsheltered

Loss of transportation

Moved

Family emergency - sick family member

Left job

Promotion

Deployed

Food insecure

Shift change - causing to miss courses

REFLECTION

What is a small thing you can do to move this work forward?

What support do you need?

How can the region help?